News from ParkIndy, LLC

PARKING MODERNIZATION UPDATE
(August 30, 2012)

The ParkIndy Team wants to keep you updated on the latest in parking news. We will continue to send regular updates to interested parties including media, businesses, and community groups. If any business, group, or association would like parking brochures or posters, please contact us at Sease, Gerig & Associates (317.634.1171).

WHAT'S NEW?

PARKINDY DONATES TO CAMPTOWN
FOR OUTDOOR YOUTH PROGRAMS

ParkIndy is committed to supporting charitable 501(c)(3) organizations in Indianapolis by helping worthy groups with roots in Indianapolis extend their resources for the betterment of the community.

Camptown, located at 5341 W. 86th Street in Indianapolis, uses outdoor wilderness adventures such as backpacking, canoeing, and mountain biking to teach youth leadership, teamwork, character development, diversity, history, and environmental stewardship.

ParkIndy donated $2,500 to Camptown to help with its mission to challenge, mentor, and teach youth about life through outdoor adventure and nature programs that help build confidence, character, and hope.

"We plan on using the funds to support our unfunded Natural Wonders Day Camps," said Don Schafer, President and Executive Director of Camptown. "One example of Camptown's Natural Wonders Day Camps includes a trip to Fort Harrison State Park, where children can canoe, fish, play water games, and go on a creek hike with the park naturalist. These are day camp experiences for elementary-aged, inner-city children. ParkIndy's support will help send approximately 150 children to camp."

For more information on how to support this organization, click here or visit http://camptown.net.

ParkIndy will make donations to additional charities throughout the summer.

(More)

SENSOR UPDATES

As of today, there are 1,479 live sensors available to motorists Downtown, in Broad Ripple and along Mass Ave. Sensors identify vacant parking spaces at meters through an app called Parker™.

Motorists can download a free app called Parker™ for their iPhone or Android device. The app provides real-time information to guide customers to open and available parking spaces. Icons note when more than four spaces are available (plenty of parking available), more than two spaces are available (some parking), or less than two spaces are available (limited parking). Parker™ updates automatically when a car is parked or leaves a space. An optional voice feature provides an audible queue when parking is available nearby.

The app also provides information about parking space time limits, pricing, and meter paying options, including links to pay by phone using Parkmobile. A "Park Now" button allows the driver to note where his or her car is parked and later find guidance back to the car if needed, set reminders, take a picture of a car, and add notes about the location.

REMINDER

HOW TO USE MULTI-SPACE PAY BOXES

Please feel free to share this reminder on how to use the multi-space pay boxes for customers coming to Indianapolis who may not be familiar with the multi-space pay boxes. Using the multi-space pay boxes can be accomplished in three easy steps:

1. On any multi-space pay box, motorists should key in the parking space number that appears on the pole beside their parking space and press the "Enter" button
2. Insert coins or a credit/debit card and add time with the "Plus" button
3. Then press "OK" to complete the payment

For a video demonstrating how easy it is to use a pay box, please visit http://www.parkindy.net.

You Can Pay at Any Box to Renew Your Time
Each transaction is distinct with each pay box, so please wait until your original time is almost up to maximize your purchased time.

Pay Box Hotline
ParkIndy's goal is to provide customers with a better parking experience. That's why we are pleased to announce the creation of a 24-hour hotline for motorists who may need help at a pay box. Our 24-hour help line is active. The phone number – (317) 524-2247 – is posted on all pay boxes. A customer may call this number if he or she has a question about using the pay boxes or would like to report any problem with a pay box. We invite motorists to call us to report any pay box problems as quickly as possible so issues can be addressed in a timely and efficient manner.

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Reporting Broken Meters

Motorists are reminded that any problems with broken meters should be reported by calling the meter hotline at (317) 327-5255 or by emailing info@parkindy.net. The number is posted on all parking meters as well as on the back of any ticket.

IF MOTORISTS HAVE QUESTIONS

Help is now available to any parking customer who has questions. Each of the pay boxes displays a phone number to the **ParkIndy Help Desk** operated by live technicians 24 hours a day, Monday through Saturday. **That number is (317) 524-2247**. Customers can call that number should they ever need to determine how much paid time they have left at a metered space. Our team will look up any space number quickly and let the customer know what the expiration time is, regardless of which pay box the customer paid.

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